

## **Jio Browser**

### **Privacy Policy.**

**Thank you for using Jio Browser! Your privacy is important to us. This Privacy Policy is designed to better protect your privacy, and to help ensure a rewarding browsing experience for all visitors.**

#### **1. Scope:**

- 1.1. Jio Browser Application (hereinafter referred to as “Jio Browser”, “we”, “our”, “us”) is committed to protecting and respecting your privacy.
- 1.2. This policy, together with the terms and conditions of the Jio Browser (this “Privacy Policy”), outlines Jio Browser’s privacy practices regarding the collection, use and safeguard of your information through Jio Browser and the services offered thereupon.
- 1.3. You clicking the “Accept” button on the Jio Browser will be deemed as your acceptance of this Privacy Policy.

#### **2. Changes to the Privacy Policy:**

- 2.1. We are obligated to protect your information in accordance with applicable laws, and regulations.
- 2.2. This Privacy Policy is subject to modification based on changes in the business, legal and regulatory requirements and will be updated online. We will make all efforts to communicate any significant changes to this Privacy Policy to you. You are encouraged to periodically visit this page to review the Privacy Policy and any changes to it.

#### **3. Third Party Services:**

- 3.1. Please note that your mobile service provider, mobile operating system provider, third party applications (including the applications pre-loaded on your set-top boxes, smart phones powered by Android platform or customized Android ROM (“Device”), social media platforms and websites that you access may also collect, use and share information about you and your usage. We cannot control how these third parties collect, use, and share or secure this information. For information about third-party privacy practices, please consult their respective privacy policies.

#### **4. Personal Information we collect:**

- 4.1. Personal information is defined as information that can be used to identify you and may include details such as your name, age, gender, contact information, products and services you are interested in or require more information about. Insofar as sensitive personal information is concerned, it will carry the meaning as may be defined by applicable laws from time to time.
- 4.2. The following is the manner in which we collect, use, share and retain personal information:

##### **4.2.1. Collection**

4.2.1.1. You agree that Jio Browser may collect such personal information, whenever relevant, to help providing you with information and to complete any transaction or provide any product or web content you have requested or authorized. You also consent to the collection of certain personal information in the course of your applying for the products and/or services.

4.2.1.2. We collect data about your use of the Jio Browser, such as:

- (a) Browsing history information. For example, Jio Browser stores the URLs of pages that you visit, a cache of text, images and other resources from those pages and a list of some of the IP addresses linked from those pages. you can manage this information by deleting your browsing history information;
- (b) Passwords, to help you fill out forms or sign in to sites you visit;
- (c) A list of permissions that you have granted to websites;
- (d) Thumbnail-sized screenshots of pages that you visit most often and for depiction of active tabs;
- (e) A record of what you downloaded from websites; and
- (f) The IP address that is currently assigned to your device.

4.2.1.3. Jio Browser seeks this information either to (i) validate and process your request for the services of the Jio Browser or information; (ii) to improve the quality of the Jio Browser; (iii) to assist you to determine which services best meet your needs; or (iv) to facilitate our internal business operations, including the fulfilment of any legal and regulatory requirements; or (v) to provide you with recommendation about services you may be interested in, based on your use of the Jio Browser; or (vi) to provide you with marketing communications and advertising that the Jio Browser believe may be of interest of you ;or (vii) to facilitate your purchases

#### 4.2.2. Sharing

4.2.2.1. We may disclose personal information to our affiliates when necessary to perform services on our behalf or on your behalf, to provide display advertising and promotional services, providing search results and links (including paid listings and links), processing credit card payments, providing customer service etc.

4.2.2.2. We may also share personal information with external organizations or individuals if we believe that access, use, preservation or disclosure of the information is reasonably necessary to:

- (a) Meet any applicable law, regulation, legal process or enforceable governmental request;
- (b) Detect, prevent or otherwise address fraud, security or technical issues;
- (c) Protect against harm to the rights, property or safety of our customers or the public, as required or permitted by law.

#### 4.2.3. Retention

4.2.3.1. The information so collected shall be retained only for a limited duration necessary to fulfil the purposes outlined herein unless a longer retention period is required or permitted by law and only for the purposes defined above. Once the purpose is achieved, all personal information is deleted in a safe and secure mode.

## 5. Non-Personal Information:

5.1. Non-personal information is defined as any data that does not personally identify you and may include unique system or hardware identifiers, system or application software, and peripherals.

5.2. Any non-personal information, when clubbed with personal information shall be treated as personal information.

5.3. The following is the manner in which we collect, use, share and retain non-personal information.

### 5.3.1. Collection:

5.3.1.1. You agree that Jio Browser may collect diagnostic, technical, usage related information, for the usage purposes described below.

5.3.1.2. JioBrowser periodically sends information to Google/Jio analytics to check for updates, get connectivity status, validate the current time and to estimate the number of active users.

5.3.1.3. To help you find information faster, JioBrowser uses the prediction service provided by your default search engine to offer likely completions to the text that you are typing. When you search using the address bar in Jio Browser, the characters that you type (even if you haven't hit 'enter' yet) are sent to your default search engine. If Google is your default search engine, predictions are based on your own search history, topics related to what you're typing and what other people are searching for. Predictions can also be based on your browsing history.

5.3.1.4. By default, usage statistics and crash reports are sent to Jio to help us improve our products. Usage statistics contain information such as preferences, button clicks and memory usage. In general, usage statistics do not include personal information.

### 5.3.2. Usage:

5.3.2.1. The above mentioned information is gathered periodically to provide and improve the Jio Browser and services therein, facilitate the provision of software updates, product support and other services to you (if any) and to verify compliance with the terms of this Policy.

### 5.3.3. Sharing:

5.3.3.1. To enable Jio Browser partners and third party developers to improve their software, hardware and services designed for use with the Jio Browser, we may also provide any such partner or third party developer with a subset of diagnostic information that is relevant to that partner's or developer's software, hardware and/or services, as long as the diagnostic information is in a form that does not personally identify you.

### 5.3.4. Retention:

5.3.4.1. The information so collected shall be retained only for a limited duration necessary to fulfill the purposes outlined herein unless a longer retention period is required or permitted by law and only for the purposes defined above. Once the purpose is achieved, all information is deleted in a safe and secure mode.

## **6. Location Services:**

- 6.1. The Jio Browser, its licensees and agents, may access, collect and analyse your usage of Jio Browser and other information related to your location on a regular basis through Bluetooth and Wi-Fi signals and other technologies and data for the performance of the services provided by the Jio Browser and to help improve the design, functionality, performance, and content of Jio Browser. In order to collect geo-location information, the location settings must be enabled on your Device. Therefore, in some cases, Jio Browser may request that you enable the location settings.
- 6.2. Except in cases where any specific services requested by you require or involve personal identification, Jio Browser collects location data anonymously and in a form that does not personally identify you. By using the Jio Browser, you agree and consent to transmission, collection, maintenance, processing and use of your location data and queries to provide and improve such services of the Jio Browser App.

## **7. Cookies:**

- 7.1. Information collected by cookies and other technologies are treated as non-personal information. However, to the extent that IP addresses or similar identifiers are considered personal information by local law, we treat any information linked to such identifiers as personal information. Similarly, to the extent that non-personal information is combined with personal information, we will treat the combined information as personal information.

## **8. Other Information Jio Browser collects:**

- 8.1. Jio Browser also may collect other information about you in ways that the Jio Browser describe to you or otherwise with your consent. You can choose not to provide us with certain types of information, but doing so may affect your ability to avail and/or use some services.

## **9. Third Party Applications, Websites & Services:**

- 9.1. The Jio Browser may include links to other websites/applications or may display advertisements from third parties and other content that links to third party websites. Such websites/applications are governed by their respective privacy policies, which are out of Jio Browser's control. Once you leave our servers, use of any information you provide is governed by the privacy policy of the operator of the website / application you are visiting. That policy may differ from that of the Jio Browser. If you can't find the privacy policy of any of such websites /application via a link from the website's homepage, you should contact the relevant website /application directly for more information.

## **10. Access, Correction and Deletion:**

- 10.1. Jio Browser strives hard to keep its records updated and accurate with your latest information. You shall be responsible to ensure that the information or data you provide from time to time is and shall be correct, current and updated and you have all the rights, permissions and consents to provide such information or data.
- 10.2. You may note that deletion of certain information or withdrawal of consent may lead to cancellation of your access to Jio Browser or your access to certain features and services of the Jio Browser. Additionally, we may not be able to process your request of correction, updating or deletion, in case

the same is not supported by valid documents or data retention is required by the applicable law or law enforcement requests or under any judicial proceedings or it is extremely difficult to implement (such as requests related to backup copies or if a new system is required to process the request or change of technical design) or risks the privacy of other users.

## **11. Queries and Complaints:**

- 11.1. We are committed to protect your personal information collected and processed by us and look forward to your continued support for the same. In case of any feedback or concern regarding protection of your personal information, or any privacy-related feedback or concerns you may contact us at [care@jio.com](mailto:care@jio.com).