



MEDIA RELEASE

ALL TALK – NO ACTION: NO AUGMENTATION IN OPERATIONAL INTERCONNECT CAPACITY IN LAST 15 DAYS

Mumbai, 20th September 2016: Despite repeated reminders and bilateral meetings with incumbent operators and claims made by them, hardly any new interconnection capacity has been made operational by any of the three incumbent operators, viz. Bharti Airtel Limited (“Airtel”), Vodafone India Limited (“Vodafone”) or Idea Cellular Limited (“Idea”) for Reliance Jio Infocomm Limited (“RJIL”) in the last 15 days:

Number of Operational E1s

| Date | Airtel | Vodafone | Idea |
|------------------|---------------|-----------------|-------------|
| 31-Aug-16 | 650 | 462 | 523 |
| 06-Sep-16 | 651 | 465 | 526 |
| 14-Sep-16 | 651 | 467 | 526 |

New Operational E1s

| New E1s in: | Airtel | Vodafone | Idea |
|---------------------|---------------|-----------------|-------------|
| last 15 days | 1 | 5 | 3 |
| last 10 days | 0 | 2 | 0 |

RJIL’s immediate requirement of operational interconnection capacity estimated based on transparent industry practice is of the order of 4,000 – 5,000 E1s per operator for the three incumbent operators and it is therefore apparent that at the current rate, the incumbent operators have not demonstrated any real intent to resolve this issue.

With over 10 crore call failures per day between RJIL and the three incumbent operators, this has resulted in severe quality of service issues for the Indian customers. The call failure rate has been worsening rapidly in the last few days, while augmentation of interconnection capacity is still awaited.

The continued denial of requisite Pol’s is in clear violation of the License conditions and TRAI regulations on quality of service by the incumbent operators. The deliberate move to not provide sufficient interconnection capacity, as is apparent from the above numbers, is clearly aimed at hindering RJIL’s entry into the sector and is depriving Indian customers from enjoying superior HD voice services being offered by RJIL.

There have been press releases and media statements by some of the incumbent operators about positive intent to augment interconnection capacity in the last few days, however this has not been followed with action. Considering the current working E1s, including the proposed augmentation by the incumbent operators, would still be far lesser than what is required to meet QoS parameters, more concrete action is warranted from the incumbent operators.



Even on the other issue of Mobile Number Portability (“MNP”), while the incumbent operators have committed to allow porting for their subscribers who wish to subscribe to Jio services and which in any case is a mandatory requirement of their license and MNP Regulations, this has not translated into action on the ground. Most of the porting requests to the three operators are still getting rejected for unsubstantiated reasons.

RJIL hopes that the incumbent operators will enhance the PoI's sufficiently to meet their license obligation of QoS with immediate effect and maintain these parameters on an ongoing basis.

About Reliance Jio Infocomm Limited:

Reliance Jio Infocomm Limited (“Jio”), a subsidiary of Reliance Industries Limited (“RIL”), has built a world-class all-IP data strong future proof network with latest 4G LTE technology. It is the only network conceived and born as a Mobile Video Network from the ground up and supporting Voice over LTE technology. It is future ready and can be easily upgraded to support even more data, as technologies advance on to 5G, 6G and beyond.

Jio will bring transformational changes in the Indian digital services space to enable the vision of Digital India for 1.2 billion Indians and propel India into global leadership in digital economy. It has created an eco-system comprising network, devices, applications and content, service experience and affordable tariffs for everyone to live the Jio Digital Life. As part of its customer offers, Jio has revolutionised the Indian telecom landscape by making voice calls for Jio customers absolutely free, across India, to any network, and always. Jio makes India the highest quality, most affordable data market in the world so that every Indian can do Datagiri.

Reliance Jio Infocomm

Jio.CorporateCommunication@ril.com

022-44753603